Multi-Factor Authentication on the member portal login

What is it?

Multi-factor authentication (MFA) has been enabled on the Prospect and Bectu login screens to add an extra layer of security for users.

If enabled, after providing your username and password, you will be prompted to enter a one-time login code that you can receive by email or via an authenticator app.

Setting up MFA

The first time you login after this feature is enabled you will see an additional screen where you can set up authentication.

If you skip this step, you can set up MFA later via the security page in the member portal.

We've added an extra layer of security to your account.

Since this is your first login after our latest update and you don't have Multi-Factor Authentication (MFA) enabled yet, you can choose to activate it now. MFA helps protect your account by requiring a verification code in addition to your password.

- Activate now: Follow the steps to set up MFA and secure your account.
- Skip for now: You can enable MFA later at any time by visiting the Security section in the Portal.

Your account will continue to work normally even if you skip the setup for now.

✉ Activate using Email Authentication

▢ Activate using Authenticator App

Skip for now

Depending on your chosen method you will see one of these screens where you can enter the login code you receive.

Authentication via email

We've sent a verification token to your email.

Please enter it below to complete the setup.

Once confirmed, Multi-Factor Authentication (MFA) will be required for all future logins to help keep your account secure.

If you prefer not to set this up right now, you can skip this step and configure MFA later at any time from your security preferences page in the portal.

Enter Verification Code

Please enter the 6-digit code sent to your email.

Submit

Via an authenticator app

Multi-Factor Authentication Settings

Scan this QR code with your authenticator app:

Or enter this code manually in your app:

YU3IUWJ2FYPBN4OJQS7UYOW3ELRIYSWN

Enter Verification Code

Please enter the 6-digit code from your app.

Submit

You can set up both authentication methods

Then each time you login you can choose how to receive the login code.

Select a authentication method

✉ Email

📱 Authenticator App
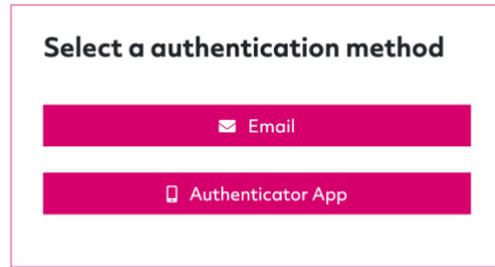
If receiving the code by email

After entering the username and password this screen appears.

Enter Verification Code
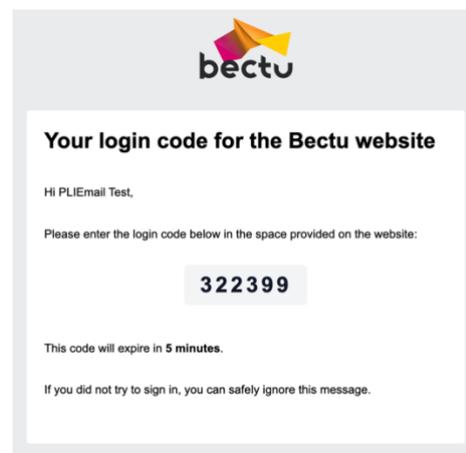
Please enter the 6-digit code sent to your email.

Submit
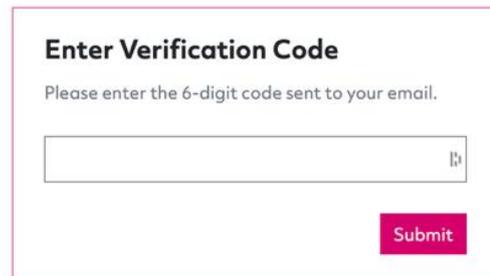
Didn't receive a code? Check your spam folder or try the "Resend Code"

Resend Code

The email you receive will look like this:

Subject: Your one-time Bectu(or Prospect) login code

If the code is entered correctly, you will be logged in as normal.

bectu

Your login code for the Bectu website

Hi PLIEmail Test,

Please enter the login code below in the space provided on the website:

322399

This code will expire in **5 minutes**.

If you did not try to sign in, you can safely ignore this message.

Sent by Bectu 100 Rochester Row, London SW1P 1JP

Managing MFA on the portal

A new tile on the portal dashboard will be titled Security. It will have a link to the MFA Settings.

Security

All account security related settings can be access on this page.

Read more >
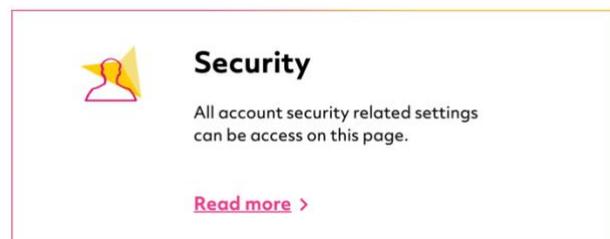
Multi-Factor Authentication Settings

Multi-factor authentication has been set up. Next time you login you will require to insert a code in addition to your username and password.

Manage your authentication methods.

In addition to a username and password, you'll have to enter a code to sign in to your account.

Remove authentication via Email

Remove

Authenticator App
Generate the unique login code in your preferred Authenticator App. (Microsoft Authenticator, Google Authenticator, etc.)

Add

Next to each authentication method there is a button to either Add or Remove it from your log in.